



Initial Enrollment

Dear Parent / Guardian:

Bassett Healthcare Network and your school district have partnered to provide health care to the students in your community through an innovative health care delivery clinic known as a School-Based Health Center (SBHC). The SBHC provides primary and preventive medical and mental health care and preventive dental services to students enrolled in the program, right in the school. Please see the enclosed folder for service details

Bassett's School Based Health Centered achieved Level 3 NCQA Patient Centered Medical Home Recognition in October 2018. This recognition is a result of the SBHCs commitment to provide increased access to high quality care at all of our School-Based Health Centers (SBHC). SBHC services are available when school is in session and many days during the summer. There are always at least two SBHCs open every work day even when schools are on break. Students may travel to any SBHC to receive care. During normal work hours when school is not in session you may call 844-ALL-SBHC for assistance; both a medical and mental health worker will be available to provide assistance.

The School-Based Health Center will bill students' health insurance for all services provided, including physical examinations. We stress that no family will ever have to pay out of pocket for any service provided at the SBHC. We recommend that you become familiar with your child's health coverage, especially regarding physical exams. If you do not have health insurance or your health insurance does not cover SBHC visits, there will be no charge. If you do not have health insurance for your children, we can connect you with someone who can assist you with receiving free or low cost health insurance.

If you should receive a statement from your child's health insurance that you do not understand or if you inadvertently receive a SBHC bill from Bassett Healthcare, please contact your SBHC office or 1-844-ALL SBHC immediately.

In order for the SBHC to provide optimal care and to receive insurance funds to help sustain its operations, it is important that we have current information on your child's health and his/her current health insurance. We kindly ask that you complete the enclosed forms:

- ❖ **Student Information Form**
- ❖ **Consent to Bill Insurance**
- ❖ **Initial Health/Dental History Form**
- ❖ **Patient Self Reporting Survey**

Please return these forms to the SBHC office in the enclosed white envelope. Please contact a member of the SBHC team if you have any questions.

We suggest that you periodically check our website www.bassett.org/wc/sbhc.cfm for updates and new information. We will also be including information about the SBHC on your school's website.

Thank you for your help. We look forward to an exciting, healthy year.

Sincerely,

Chris Kjolhede, MD, MPH
Co-Director, School-Based Health

Kerri LeBlanc, MD
Co-Director, School-Based Health

8661 12/07;10/08;3/10;6/11;8/14;9/15;
2/16;8/16;6/18;8/18; 11/19 (f/forms/sbhc\doc)



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